



**World Bank's Implementation Support Mission (ISM)
Citizens' Charter Afghanistan Project (CCAP)**

**Gender Division
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CITIZENS' CHARTER

Feb 2021

NATIONAL PRIORITY PROGRAMME



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- Overview
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- Last ISM Action Points Update
- Challenges
- Recommendations

Overview



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- Participation and Inclusion are among the core principles of Citizen's Charter that guide the implementation and core aspects of the program.
- Since women have been one of the marginalized groups of the Afghan society; therefore, the program is committed for inclusiveness in all its aspects.
- Gender Division looks after :
 - ❖ 50 % Women Participation in CDCs, Office Bearers, CCDCs, CDP...
 - ❖ Women inclusion in sub-projects
 - ❖ Capacity Building and Trainings
 - ❖ FPs Monitoring
 - ❖ Facilitating discussion among different divisions of CCNPP



Key Achievements:

□ Women Participation (50 %)

Women’s participation is a key feature of community development, and is integral to the successful implementation of the CCAP project.

Women are active in Sub-committees but they are demotivated due to number of issues.

By Feb 2021:

Item	# CDCs	Total Members	# Male Member	# Female Member	% Male	% Female
# Member	12,151	250,416	126,249	124,167	50	50
# Office Bearer	12,151	48,604	24,345	24,259	50	50



- SIG: Under the SIG, and Grain Bank **15,147** Female-Headed Households have benefited so far from this grant.

S/N	Type of HH Received Support from Grain Banks + SIG	Grain Banks	SIG	Total
1	# of Female Headed HH	8145	7,002	15,147

Continue...



Kuchi Women's Participation

S/No	Kuchi CDC members	Total#	# and % of male	# and % of female
1	Kuchi CDC total actual Voter	162510	89314 (55%)	73196 (45%)
2	KCDCs members	13461	(54%) 7261	(46%) 6200
3	Office Bearer (Key members)	3076	(68%) 2140	(32%) 972

Provincial Missions





Balkh-Mazar e Sharif

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Gender Awareness Training and Coordination Meeting for North-West Region in Balkh

- ❖ Balkh
- ❖ Jawzjan
- ❖ Sarepul
- ❖ Samangan
- ❖ Faryab



Anti-Harassment Policy Training in Samangan PMU





Field Visit

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Khulm District Hayat Qul CDC

Women Participation is Good in
Balkh Province.

Women know about Citizen's
Charter and they are ambitious
about their social life.





Faiz Mutahar CDC- Khulm-Balkh

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Women in this CDC had good knowledge about CCNPP, they were also satisfied with the REACH services.





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- Female Staff of CCNPP (Almost 10%)
- Evaluation of FPs for July –Dec 2020 in coordination with FPMD
- Provincial missions by Sr. Gender Officers in regions to Farah, Nimroz, Uruzgan, Baghlan, Badakhshan, Samangan.
- GBV Cases management in close coordination with HR and GHD
three Harassment Cases were solved.
- Regular GWG meetings with FPs.
- Mental Health for Working Women Training
- Training on Anti-Harassment Policy of MRRD and CCNP for HQ staff (30 Province yet)
- 16 Days of Activism against Gender Based Violence Campaign

Anti-Harassment Policy Training-HQ





16 Days of Activism Against GBV 2020





Last ISM action Points

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- Provide an analysis on the low number of women filing grievances. **(DONE)**
- Provide the FP report on how messages/ decisions/ inputs into key issues are communicated between the male and female wings of CDCs and CCDCs and all sub-committees and make recommendation on how to mitigate it. **(DONE)**
- Both IAs to create a tracking system for women SOs (GoA and FPs) and their presence at work, access to vehicles to visit the field, and ability to visit (insecure roads, etc.). Also raise the limited engagement of women in subcommittees with FPs and PIUs and come up with suggestions/solutions to address this issue. **(DONE)**
- Develop a code of conduct on harassment issues and put GBV GRM guidelines into CCAP OM and raise awareness/ train staff. **(DONE)**
- MRRD to address issues with the quality of the gender study. **(Pending)**



Challenges


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- Security
- Low salary of the Social Organizers
- GBV cases should be disclosed to MRRD and MoWA.



Recommendations

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- Two Steps increment in social organizers salaries
- The Female staff is frequently asking for the transport facility or allowance. 



Success Stories:

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- **Sarepul Province, Olqani Khana CDC.**
- Nasima is graduated from high school (12 grade) and decided to open a course in her house and teach women and children of the village who deprived of education. Fortunately, she has opened a course for village children and women where she is teaching students two times (morning and evening) for two hours.
- About 20th students including women are getting an education in the course.
- The course expenditure and financial cost of the course are contributing by her mother.



Educational Course for Mentally Retarded Children





Badakhshan Province- Zahir Abad CDC

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- Mrs. Hangama, a 35 Year widow women, who is mother of 3 children has lunched an educational course for mentally retarded and deaf children.
- Her two children are also mentally retarded.
- 22 children are learning primary education in this class.
- The class is free.
- Mrs. Hangama was trained in SCA on how to teach for mentally retarded children.

REACH Program



REACH



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- Female Headed Household benefiting from REACH Packages : 2,874
- 25% of social mobilizers to be female (28yet)
- Code of conduct for REACH
- Gender training manual for REACH
- GBV action plan is developed. Trainings on sensitizing REACH staff about GBV issues hopefully will start next week.
- TPM Findings in pilot launch of REACH



Thank You!